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### **NEJM Clinical Pearls: What percentage of injured patients file claims that recover money?**

The best estimates are that only 2 to 3% of patients injured by negligence file claims, only about half of claimants recover money, and litigation is resolved discordantly with the merit of the claim about a quarter of the time.

What are the components of the “disclosure-and-offer” program?

In the “disclosure-and-offer” model, a liability insurer and its insured institutions proactively disclose unanticipated adverse outcomes to patients, conduct an expedited investigation, offer a full explanation, offer an apology, make a rapid offer of compensation in appropriate cases, and pursue clinical-process improvements to prevent recurrence of the event.

Table 3. Summary of Evidence on the Effects of Traditional Medical Liability Reforms.

<http://click2.nejm.org/cts/click?q=66666779%3B67527437%3BbhXobJ1uewJ9MVslSzr62SWcIOd%2B7oBnhhLpmccpaQQ%3D>

<http://www.nejm.org/action/showImage?doi=10.1056/NEJMhpr1012821&iid=t03&query=BUL>